



UK WARRANTY CLAIM FORM

Please fill out this form in full, sign and send back along with the product to:

**Gerbing Warranty Department
15, Colebrook Industrial Estate, Longfield Road, Tunbridge Wells, Kent TN2 3DG
Contact: ukwarranties@gerbing.eu**

*****We recommend all items are sent by registered post. We cannot be held responsible for items lost in transit to us. Please ensure that the correct postage is paid as we cannot collect withheld items from the post office*****

PLEASE ENSURE ALL SOCKS, JACKETS AND TROUSERS ARE CLEANED BEFORE INSPECTION. FAILURE TO DO SO MAY RESULT IN YOUR ITEM BEING RETURNED UNCHECKED.

Name..... Address:.....

..... Postcode..... Email.....

Daytime Tel. No..... Mobile Tel. No.....

Type and size of glove or garment (if sending gloves, please return **BOTH** gloves).....

Date of Purchase/...../..... Purchased from*

Fault (Please write a full description of problem. Use reverse of form if necessary)

Important Information – please read carefully:

The following Warranty Terms apply to Gerbing Heated Clothing Products purchased within the United Kingdom*

- Internal Heating Wire - Lifetime.
- Manufacturing Faults - 1 Year
- Temperature Controllers, Connector Plugs & Accessories - 3 Years.
- Batteries & Chargers - 90 Days
- Accidental Damage – Not Covered
- Wear & Tear – Not Covered

* Our Warranty Terms apply only to the original purchaser and only if acquired from an official UK Gerbing Authorised Dealer. Please contact your supplier for instructions if purchased outside the UK. **It is compulsory that a copy of the original receipt or proof of purchase accompanies this claim form. Failure to provide this will void the warranty and will result in the garment being returned.** Whilst we endeavour to turn around all returns within one working week, please allow 2-3 weeks for repair or replacement. In circumstances where an item has been discontinued or is out of stock, Gerbing Heated Clothing reserve the right to supply an alternative replacement.

By signing this form, you confirm that you have read and acknowledged the above terms.

Signed..... Date.....

OFFICE USE ONLY:	
Warranty Authorisation Number:	Repair <input type="checkbox"/> Replace <input type="checkbox"/>
	Non-Warranty <input type="checkbox"/> Charge Applied <input type="checkbox"/> £.....