



WARRANTY CLAIM FORM

Please fill out this form in full, sign and send back along with the product to:
Returns Dept, Gerbing Heated Clothing Ltd, 2 Callis Cottages, Hildenborough Road, Shipbourne, Kent TN11 9QA

Please note: This is a delivery address only; all returns are dealt with away from the premises. No callers in person.

We recommend all items are sent by registered post. We cannot be held responsible for items lost in transit to us.

Name..... Address:.....

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.....Postcode.....Email.....

Daytime Tel. No..... Mobile Tel. No.....

Type and size of glove or garment.....

Date of Purchase...../...../..... Purchased at (proof of purchase required**)

Fault (Please write a full description of problem. Use reverse of form if necessary).....

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Important Information – please read carefully:

When you purchase any Gerbing heated garment with the United Kingdom*, the electrical components of the garment are warranted to be free from factory defects for the life of the garment. All other components of the garment are warranted to be free from factory defects in materials and workmanship for a period of one year from the date of purchase. Batteries and chargers carry a ninety day warranty. Controllers and accessories carry a three year warranty.

* Our warranties apply only to the original purchaser and only if purchased from an official Gerbing Authorised Dealer. Whilst we endeavour to turn around all returns within one working week, please allow 4 – 6 weeks for repair or replacement. **** It is compulsory that a copy of the original receipt or proof of purchase accompanies this claim form. Failure to provide this voids the warranty and will result in the garment being returned as sent (see page 23 of User Guide supplied with all new garments)**

Signed.....

Date.....

OFFICE USE ONLY:

Warranty Authorisation Number:

Repair Replace